



City and County of Swansea

## Notes of the **Scrutiny Performance Panel – Adult Services**

Committee Room 5 - Guildhall, Swansea

Wednesday, 16 May 2018 at 3.30 pm

**Present:** Councillor P M Black (Chair) Presided

**Councillor(s)**

C A Holley  
A Pugh

**Councillor(s)**

P R Hood-Williams  
G J Tanner

**Councillor(s)**

J W Jones

**Co-opted Member(s)**

T Beddow

**Officer(s)**

David Howes  
Liz Jordan  
Alex Williams

Chief Social Services Officer  
Scrutiny Officer  
Head of Adult Services

**Apologies for Absence**

Councillor(s): V M Evans and S M Jones

Co-opted Member(s): K Guntrip

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**8 Disclosure of Personal and Prejudicial Interests.**

Disclosures of interest – Chris Holley, Alyson Pugh and Gloria Tanner.

**9 Notes of meeting on 17 April 2018**

The Panel agreed the notes as an accurate record of the meeting.

**10 Public Question Time**

No members of the public were present at the meeting.

**11 Performance Monitoring Report**

Alex Williams, Head of Adult Services went through the Performance Monitoring Highlight Report, focussing on the main issues and answering questions.

Discussion points:

- Common Access Point – there is an improving trend. Much better coverage of multi-disciplinary teams since 1 April and the Department expects data to show an increase in referrals since then.
- Carer identified and Carer Assessment – Slightly fluctuating figure for assessments being completed. Hoped this will improve as a tick box has been added to the IT system since 1 April which just has to be ticked to show if an assessment has been carried out or not.
- Long Term Domiciliary Care – Department moving to a new rota for domiciliary care from 2 July so in-house capacity will be fixed. Generally seeing much better flow through. Panel will monitor this.
- Residential care for older people – Picture is fairly static. Not seeing any reductions in numbers being admitted.
- Delayed Transfers of Care – Seeing an increase in delays at Gorseinon Hospital which is being looked into. Could just be that data is not being recorded accurately.
- Reviews of Allocated Clients – This is not a great picture. Concerns with Learning Disability Team and Care Homes Quality Team's performance in reviewing client's needs. Targets are being set for improvement. The Panel will want to keep an eye on assessments 'over a year'. This figure should reduce as additional money has been allocated in the budget for this.
- Community Reablement – Issues with recording, not capturing all data at present. Action being taken to improve this.
- Timeliness of Response to Safeguarding Issues – Pre-screening being introduced to deal with really low level issues in a different way. Panel stressed the importance of figures reflecting those individuals who definitely need help. Should see improvement to 'responded within 7 days' by end of this year.
- Local Area Coordination (LAC) – Panel feels that at some point in the near future the Department will need to start measuring outputs from this. Department needs assistance to design system which will record this information. Panel informed responsibility for LAC is moving from Social Services to Poverty and Prevention.
- Discharges to Continuing Health Care (CHC) – concern about the very low levels of discharges to CHC funded placements.

**Actions:**

- For 'Reviews of Allocated Clients' the Panel would like to see the average figures, for each team, for the time clients are waiting 'over a year' since their last assessment.
- Chief Social Services Officer to provide data to Panel on the low levels of discharges to CHC funded placements, when available.
- ABMU to be invited to attend the Panel later in the year to discuss issues around Continuing Health Care.

## **12 Explanation of budget outputs**

Dave Howes, Chief Social Services Officer, attended to give a presentation explaining some budget outputs and to answer the Panel's questions. The Panel

was pleased with the information provided. The Panel was informed that for Mental Health and Learning Disability Residential and Supported Living Placements, management information in this area is not developed, which is a concern to the Department and to the Panel.

Actions:

- Dave Howes to be informed of other areas the Panel want him to focus on to give an explanation of budget outputs.
- Presentation to be circulated to the Panel following the meeting.

### **13 Review of the year and plan for next 12 months in Adult Services Scrutiny**

Draft Work Programme agreed for 2018/19. Review of the year to be moved to the next meeting agenda.

Actions:

- Panel members to think about the 4 questions in relation to their year on the Panel prior to the next meeting.

### **14 Letters**

Letters received and considered by the Panel.

Actions:

- Convener to write back to the Cabinet Member asking for a response to point 4 in the letter to him following the 17 April 2018 meeting.

The meeting ended at 5.35 pm